

Our “Perfect Fit” Guarantee:

“If any of our appliances don’t fit, the remake is free!”

This is our promise to you.

“We’ll Make it Right!”

In the event of an ill-fitting appliance, simply return the appliance, along with its corresponding model and yellow lab slip copy and we’ll remake it at no additional cost.

Cottonwood guidelines for a “Perfect Fit” appliance:

- Aim for a 10mm base on all working models (1/2 inch.) *we charge for pouring a base.
- If sending impressions, use “5 day” alginate.
- Wrap impressions with damp paper towel, and *no standing water* in the bag.
- Make certain that impressions are complete.
 - Entire palate and teeth necessary for appliance
 - Preferably, entire arch and all of its teeth, with apparent sulci
 - Tray should not be visibly apparent through the impression material
 - Have doctors check impressions
- If sending models, no air bubbles please- always use a Whip Mixer when possible.
- For working models, pour in stone, not plaster- standard laboratory practice.

Note that Cottonwood’s Perfect Fit guidelines need be observed in order to enjoy the guarantee.

More tips, from professionals like you:

- Keep consistent measurements when mixing alginate, plaster and stone.
- Think the impression is ready to pull? First, count 10-15 more seconds.
- Release suction, or “unlock” back impression with finger before withdrawing the tray. Pull tray out quickly, in an occlusal direction.
- Consistent stone consistency (*not too* thick or thin)

Remember:

Consistent actions always produce consistent results. Inconsistent actions will always produce inconsistent results.

Cottonwood Lab always strives for 100% consistency.

“We’ll make it Right”