

### **When Shipping to Cottonwood via UPS:**

- Cottonwood Lab supplies already addressed shipping labels for you.
- Shipping charges include UPS pickup at your office. Call: 1-800-742-5877
- Schedule a delivery date that coincides well with your appointment date and time. If no appointment time is provided, an appliance could be delivered at any time on the day requested.

***\*Cottonwood Lab offers DISCOUNTS for RUSH appliances\*  
(If you call 3 days in advance)***

(\$10 dollar discount given to same days and next days, 2 day rushes are free!)

- Fill out lab slips completely.
- Use biohazard bags, and place lab slip in document pouch.
- Considering a RUSH case? Please, call the lab first.

*\*If your office is closed any day of the week, make necessary scheduling arrangements. (We are usually prohibited from delivering to a closed office.)\**

Cottonwood suggested shipping procedures must be observed in order to qualify for our On Time Guarantee.

### **Shipping Charges:**

Ground:	One appliance - \$5.15 Two - \$1.29 Three - FREE
2 <sup>nd</sup> Day Air:	One appliance - \$15.45 Two - \$3.61 Three - FREE

Allow 4 business days extra when shipping cases. 3 days in lab + 4 shipping days = 7 days total turnaround time.  
Any shipping charges that apply to you will be billed monthly, in addition to laboratory services performed.

*Cottonwood has found UPS to be a reliable way to ship. However, we are flexible. If you have a special situation, we are more than happy to accommodate you where we can.*

*“We'll make it Right”*